

LEGAL NOTICE PROGRAMS



JND's team of legal notice experts work alongside our legal administration team to create and implement innovative notice programs that effectively reach class members and inform them of their legal rights and options, while protecting their privacy and facilitating timely response by connecting the class with JND's top-tier class member inquiry services.



EXPERIENCED CONSULTANTS

- Early case assessment (ECA) and review of proposed case documents
- Pre-filing consultations to ensure due process and address potential obstacles
- Avoid costly revisions and delayed approvals



CLASS LIST CREATION

JND's data team expertly handles information collected from myriad sources to create a notice database for delivering direct notice to class members by mail and email, and uses de-duplication tools to validate class member information while protecting the integrity of the data and ensuring due process. JND has handled numerous cases involving large amounts of data, including complex health plan data in connection with a massive antitrust settlement.



MEMBER INQUIRY SERVICES

- Cases are assigned a unique toll-free number and dedicated email inbox to facilitate timely class member inquiry response
- JND staffs four call centers with the capacity for 2,500 trained agents
- JND's custom websites range from information-only to fully functional claim submission sites; all sites are mobile-enabled and ADA compliant
- Easy-to-use QR codes on notice materials provide convenient mobile access to settlement information



EXPERT OPINION & TESTIMONY

JND boasts two court-recognized notice experts – Co-Founder and CEO, Jennifer Keough, and Vice President of Operations Gina Intrepido-Bowden – whose programs have been approved in hundreds of cases in courts throughout the country.



ENGAGING PLAIN LANGUAGE NOTICES

Today's legal notices need to do more than simply reach class members – they need to be engaging and actionable. JND uses engaging, plain language to ensure that class members understand their full rights and options under the law and know how to access additional resources and support if necessary.



MULTICHANNEL MEDIA PLANS

Adept in both executing traditional campaigns and navigating the complexities of cutting-edge digital channels, our legal notice experts know how to reach the right people with the right message, when (and where) they are most likely to take action.

- Notice strategy is informed by extensive analysis of class member demographic information and media usage patterns
- Proposed media mix may include , among other methods: direct mail and email notice; print, radio and/or TV ads; digital (online) ads; and third-party outreach

PROMINENT CASE HISTORY

Some of our court-approved programs include:

- *A.B. v. Regents of the Univ. of California*
- *Ahmed v. HSBC Bank USA, NA*
- *Allagas v. BP Solar Int'l, Inc.*
- *Amin v. Mercedes-Benz USA, LLC*
- *Boskie v. Backgroundchecks.com*
- *Chester v. TJX Cos.*
- *Dover v. British Airways, PLC (UK)*
- *Equifax Data Breach Settlement*
- *Engquist v. City of Los Angeles*
- *Granados v. Cnty. of Los Angeles*
- *Health Republic Ins. Co. v. United States*
- *Hernandez v. Wells Fargo Bank, N.A.*
- *Huntzinger v. Suunto Oy*
- *In re Blue Cross Blue Shield Antitrust Litig.*
- *In re ConAgra Foods Inc.*
- *In re General Motors LLC Ignition Switch Litig.*
- *In re Keurig Green Mountain Single-Serve Coffee Antitrust Litig. (Indirect-Purchasers)*
- *In re Mercedes-Benz Emissions Litig.*
- *In re MyFord Touch Consumer Litig.*
- *In re Navistar MaxxForce Engines Mktg., Sales Practices and Prods. Liab. Litig.*
- *In re Resistors Antitrust Litig.*
- *In re Wholesale Grocery Prod. Antitrust Litig*
- *King v. Bumble Trading Inc.*